

Source: South Yorkshire Police Billboard Magazine

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Teaming up with Advice centre



SECURITY CONSCIOUS: Stradia Managing Director, Nigel Barr, in receipt of his retrieved laptop, with Edward Dodd, BCRC's Sheffield Business Adviser, left, and PCSO Matt Millington of South Yorkshire Police.

An Invaluable Initiative which provides crime reduction advice for small businesses is working with South Yorkshire Police to help improve customer satisfaction.

The Business Crime Reduction Centre, operated by 'People United Against Crime' has already delivered advice and support to over 900 businesses since April 2007.

WHAT CAN BCRC OFFER?

BCRC, funded by Yorkshire Forward, the Regional Development Agency and the European Regional Development Fund, offers free and impartial support and advice to small and medium sized businesses.

It has run a number of free to access events and over 500 delegates have attended seminars and conferences to increase their skills and understanding of electronic security, BCRC has also installed 70 laptop trackers for free at qualifying businesses and has had one stolen laptop retrieved by South Yorkshire Police.

BCRC won the Nominet Best Security Initiative Award in 2009 and is all about delivering support on the ground that businesses would not otherwise receive.

BCRC has produced e-crimeguides targeting the small business market, including a 12-page guide, 'e-crime - What Your Business Needs To Know,' aimed at increasing the knowledge base of enterprises around the basic threat and preventative measures they should be taking to prevent cyber attack. Subjects covered include: passwords, viruses and phishing and pharming.

WHAT CAN BCRC DO FOR SOUTH YORKSHIRE POLICE?

BCRC has a team of business advisers who have had formal accredited training to provide a professional security survey and report to companies on their physical and electronic security needs.

If you are taking a crime report at a business premises, or are taking the details of a crime over the phone, you can offer BCRC's advisory service at the point of contact and businesses will be left with a positive outcome associated with South Yorkshire Police.

The Force's Chief Constable, Meredydd Hughes said: 'BCRC provides an excellent service across South Yorkshire. I would encourage all staff to make full use of it'

The policing Pledge is about the provision of excellent customer service. BCRC works in partnership with SYP to deliver an added measure of quality customer contact that is unique to the Yorkshire and Humberside region.

HOW TO REFER TO BCRC

To refer a business, email info@bcrc-uk.org or ring 0114 275 1283 either directly or pass on details to businesses you speak to or visit. For more information, and useful downloads visit www.bcrc-uk.org